

Agenda

Meeting: Scarborough & Whitby Area Constituency Committee

**Venue: Seachange Community Trust (The Street)
12 Lower Clark Street, Scarborough
YO12 7PW**

Date: Wednesday 19 June 2019 @ 10:30am

Business

Recording is allowed at County Council, committee and sub-committee meetings which are open to the public, please give due regard to the Council's protocol on audio/visual recording and photography at public meetings, a copy of which is available to download below. Anyone wishing to record is asked to contact, prior to the start of the meeting, the Officer whose details are at the foot of the first page of the Agenda. We ask that any recording is clearly visible to anyone at the meeting and that it is non-disruptive. <http://democracy.northyorks.gov.uk/>

- 1. Election of Chairman**
- 2. Minutes of the meeting held on 27 March 2019** (Pages 5 to 8)
- 3. Election of Vice Chairman**
- 4. Apologies for Absence & Declarations of Interest**
- 5. Public Questions or Statements**

Members of the public may ask questions or make statements at this meeting if they have given notice and provided the text to Melanie Carr of Democratic Services (*contact details below*) no later than midday on Friday 14 June 2019. Each speaker should limit themselves to 3 minutes on any item. Members of the public who have given notice will be invited to speak:

- at this point in the meeting if their questions/statements relate to matters which are not otherwise on the Agenda (subject to an overall time limit of 30 minutes);
- when the relevant Agenda item is being considered if they wish to speak on a matter which is on the Agenda for this meeting.

If you are exercising your right to speak at this meeting, but do not wish to be recorded, please inform the Chairman who will instruct those taking a recording to cease whilst you speak.

6. Rural Policing – Presentation by North Yorkshire Police (Pages 9 to 12)

Purpose: To provide an insight into the work of the Rural Policing Team across the Constituency Area.

7. Schools Educational Achievement & Finance – Report of the following officers from the Children and Young People’s Services Directorate: Strategic Planning Manager, AD – Strategic Resources and AD – Inclusion (Pages 13 to 24)

Purpose of Report: To provide an overview of the local educational landscape, educational achievement and the financial challenges affecting schools in the Scarborough & Whitby constituency area.

8. NYCC Digital Strategy – Presentation by NYCC’s Assistant Director Technology & Change (Pages 25 to 52)

Purpose: to provide an update on the development of a range of technologies that will improve connectivity, access to services and the opportunities for business

9. Work Programme for 2019/20 – Report of the Assistant Chief Executive (Legal and Democratic Services) (Pages 53 to 56)

Purpose of report: To consider, develop and adopt a Work Programme for 2019/20 for the Area Constituency Committee.

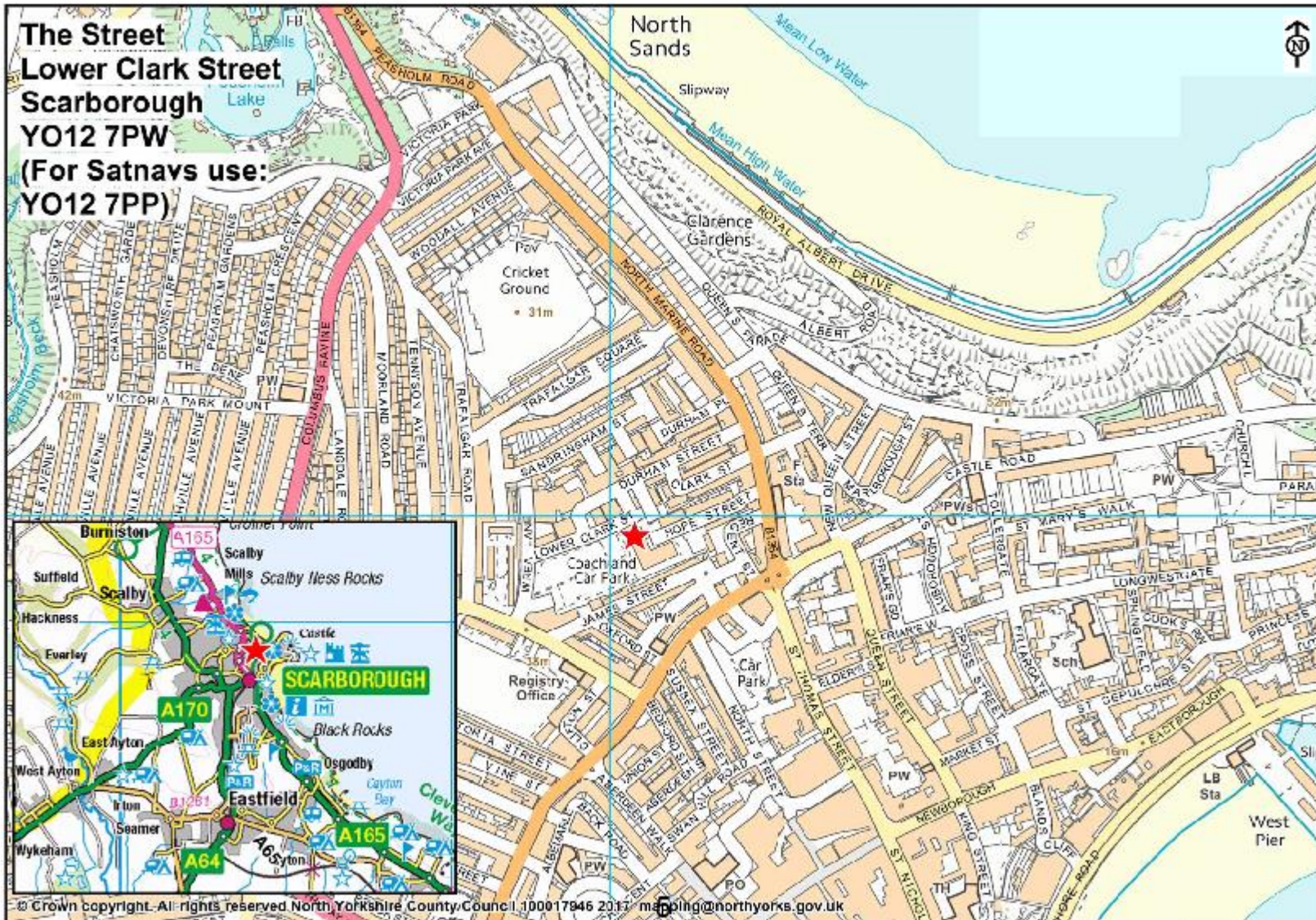
10. Other business which the Chairman agrees should be considered as a matter of urgency because of special circumstances.

Barry Khan
Assistant Chief Executive (Legal and Democratic Services)
County Hall
Northallerton
11 June 2019

SCARBOROUGH AND WHITBY AREA CONSTITUENCY COMMITTEE

Membership

County Councillors (13)			
	<i>Councillors Name</i>	<i>Political Group</i>	<i>Electoral Division</i>
1	BACKHOUSE, Andrew	Conservative	Newby
2	BASTIMAN, Derek	Conservative	Scalby & the Coast
3	BROADBENT, Eric	Labour	Northstead
4	CHANCE, David	Conservative	Whitby/Mayfield Cum Mulgrave
5	COLLING, Liz	Labour	Falsgrave & Stepney
6	JEFFELS, David	Conservative	Seamer & Derwent Valley
7	JEFFERSON, Janet	NY Independent	Castle
8	JENKINSON, Andrew	Conservative	Woodlands
9	PEARSON, Clive	Conservative	Esk Valley
10	PLANT, Joe	Conservative	Whitby/Streonshalh
11	RANDERSON, Tony	Labour	Eastfield & Osgodby
12	SWIERS, Roberta	Conservative	Hertford & Cayton
13	WALSH, Callam	Conservative	Weaponness & Ramshill
	Total Membership – 13	Quorum – (3)	



Enquiries relating to this agenda please contact Melanie Carr Tel: 01609 533849, or e-mail: melanie.carr1@northyorks.gov.uk Website: www.northyorks.gov.uk

North Yorkshire County Council

Scarborough and Whitby Area Constituency Committee

Minutes of the meeting held on Wednesday 20 March 2019 at 10.30 am at Scarborough dial-a-Ride, 66 Londesborough Road, Scarborough, YO12 5AF

Present:-

County Councillors Derek Bastiman, Eric Broadbent, David Chance, Liz Colling, David Jeffels, Janet Jefferson, Andrew Jenkinson, Clive Pearson (Vice Chairman), Joe Plant (Chairman) , and Tony Randerson.

Officers: Gail Chester (SEND Transport Manager), Cathy Summers (NYCC Commercial Sector Service Development Manager), Karen Atkinson & Paddy Chandler (Stronger Communities Delivery Managers), Matt George (Strategic Planning Officer CYPS), Melanie Carr (Democratic Service & Scrutiny), and Hannah Bowles (Business Support).

Apologies for absence: County Councillors Andrew Backhouse, Eric Broadbent, Roberta Swiers and Callum Walsh.

23. Minutes of the meeting of the Yorkshire Coast and Moors County Area Committee held on 12 December 2018

Resolved -

That the Minutes be noted.

24. Declarations of Interest

There were no declarations of interest.

25. Public Questions or Statements

There were no public questions or statements.

26. SEND Update

Considered -

The report of the SEND Transport Manager providing an update on the implementation of NYCC's revised Home to School Transport Policy.

Gail Chester, the SEND Transport Manager introduced the report and provided a brief background to the reasons behind the changes and an overview of those changes, as agreed in May 2018.

Members noted:

- The policy now covered young people up to 25yrs old who had an Education Health & Care Plan (EHCP)
- Implementation was to be phased over 3yrs

- There had been no resulting impact on NEET
- The increase in parental transport allowance, bringing it in line with neighbouring Local Authorities.

County Councillor Derek Bastiman suggested the cost per mile should be increased automatically in line with future increases in the Councillor travel expense rate.

It was confirmed that there had been no reports of families suffering hardship as a result of the changes, but two families had come forward to say they were considering appealing. However, officers had been able to work with those two families to provide the necessary support thereby mitigating their need for an appeal.

Members requested a further update in one year's time.

Resolved – That:

- (i) That the report be noted.
- (ii) A further update be provided in March 2020.

27. Scarborough Park & Ride Consultation

Considered –

A report from NYCC's Commercial Sector Service Development Manager, providing an update on the consultation of options to change the level of service provision of Park & Ride in Scarborough.

The report provided an overview of the existing provision and data on current levels of performance. Members noted the decline in usage and agreed it was timely to review the provision.

Members having considered the options laid out in the report, agreed option 3 was the most appropriate way forward, but raised a number of concerns:

- The proposed annual start date i.e. two Sundays before Easter, was not appropriate as the fluctuation in Easter dates would lead to confusion and it would not allow for taking advantage of early visitors to the town as a result of a spate of good weather in March. With this in mind, Members agreed a specific date needed to be identified and two suggestions were made; the 1st April, or the date when car parking charges start.
- NYCC and Scarborough District Council needed show their commitment to Park & Ride by offering better incentives to encourage usage
- Allowing a minimal number of stops on the route would encourage residents to use it as a service bus and reduce the number of wasteful 'ghost' buses
- The service should run later into the evening in summer, to accommodate visitors attending shows/the open air theatre etc

It was confirmed that as part of the consultation, the views of the Transport, Economy & Environment Overview & Scrutiny would also be sought

Resolved –

That:

- (i) The report be noted
- (ii) Option 3 was the Committee's preferred option, subject to their comments above.
- (iii) An update on the outcome be provided to a later meeting.

28. Update on the Federation of Secondary Schools in Whitby

Considered -

An update on the decision to federate Eskdale School and Caedmon College in Whitby and form a Sixth Form Centre on Scoresby site from September 2019.

The meeting was attended by Andy Fyfe, Head Teacher of Eskdale School; Carolyn Watkinson, Chair of Governors, Eskdale School; Simon Riley, Principal of Caedmon College; and Matt George, NYCC Strategic Planning Officer (CYPS).

Simon Riley introduced the item confirming that:

- Both schools had worked together to build up their level of trust and a shared vision for the future.
- The Federation would be formed in mid July 2019 with one governing body governing both schools.
- Both schools would retain the own DfE number and be inspected separately by OFSTED.
- As from September 2019, the Scoresby site would house the sixth form college - the reconfigured building would provide update classrooms, a resource area, common rooms and a café area.
- Education for all 11 – 16 year olds and alternative provision would be delivered from the Eskdale School site.

Carolyn Watkinson drew attention to the consultation that had be carried out with students to enable them to help shape their own future, and it was noted that the feedback from pupils had been positive and had helped in the design of the new schools.

Andy Fyfe confirmed it had been a really good opportunity for Whitby to create and innovate the way staff were trained and lessons delivered.

Members congratulated the new Head Teachers and governing body on their work to deliver secondary education provision in Whitby, but concern was expressed about the ongoing issues with catchments, particularly for those living in more rural areas. Simon Riley confirmed both schools were aware of the issues and explained the long lead in times required for changing catchment areas as a result of the consultation process required. Carolyn Watkinson confirmed that both the existing governing bodies were aware of all the issues surrounding catchments. She also made a plea for support from Councillors in winning over hearts and minds in the community, as it would be key to tackling some of the entrenched positions.

Resolved –

That:

- (i) The update be noted
- (ii) The attendees be thanked for their contribution

29. Stronger Communities

Considered -

A report of the Stronger Communities Delivery Manager for Scarborough district providing an introduction to the work of the Stronger Communities team in supporting partner organisations to delivery voluntary services in the Community.

The report gave an update on the stronger communities programme linked to the Essential Life Skills Programme in the Scarborough and Whitby constituency area, and outlined the projects that had benefited from Essential Life Skills funding.

Members received a presentation on the work of Gallows Close Centre providing improved health and wellbeing outcomes, support for parents and families and engagement with children and young people. Jim Martin, Centre Director, provided an overview of how the Centre started up as a result of a lottery fund 3-year grant of £350K. He also detailed the work of the part time staff and volunteers, and Kendra Davies explained how she had become involved with the Centre, both as a parent and a volunteer.

Members agreed the Centre provided an excellent service to vulnerable people and low income families, giving them a good start in life.

In regard to funding, Members drew attention to the opportunities for accessing financial support from NYCC locality budgets and other local funding opportunities. It was noted that the Stronger Communities Team could provide advice and support to enable voluntary organisations like the Gallows Close Centre to apply for and make the most of additional funding opportunities both regional and national. Karen Atkinson the Stronger Communities Delivery Manager confirmed this would require the gathering of an evidence base of hard data i.e. figures and softer data i.e. evidence of positive impact, to support future funding applications.

A number of members confirmed they had previously contributed to the Centre from their Locality Budget and thanked the Centre for its exemplar work. It was agreed that it would be helpful if a summary of the aggregated learning could be disseminated across the Borough, and if the work of the centre could be replicated elsewhere. It was confirmed there were a number of similar projects across the borough.

Resolved –

That:

- (i) The presentation be noted
- (ii) Jim Martin and Kendra Davies be thanked for their presentation and the Committee's thanks be passed on to all the volunteers.

30. Scarborough and Whitby Area Constituency Committee Draft Work Programme

Considered -

The report of the Assistant Chief Executive (Legal and Democratic Services) asking Members to review the draft Work Programme, taking into account the outcome of discussions on previous agenda items and any other developments taking place across the area.

Members noted the list of possible future venues and agreed that one suitable venue was all that was required in each location. It was agreed that the next meeting be held at The Street in Scarborough and that future meetings be alternated between Scarborough & Whitby, unless there was to be a significant item on the agenda specific to one of those locations, in which case that meeting to take place in that location.

Resolved -

That the Democracy Officer update the work programme to reflect the decisions made during the meeting.

The meeting concluded at 12pm
MLC



Rural Policing Update – Scarborough / Whitby

Insp Jon Grainge





Prevention

- Op Woollen
- Op Woodchip
- Op Crucible
- Op Harvester (Mobile Rural Watch)





Engagement

- Intelligence and Reassurance strands
- Events attended
- Use of communication tools – now WhatsApp
- Feeds activity



Enforcement

Item 6



- Op Extractor
- Op Wilderness
- Wildlife Crime
- Op Eyeball





**North Yorkshire County Council
Scarborough & Whitby Area Constituency Committee
19 June 2019**

Schools, Educational Achievement & Finance

1.0 Purpose of the Report

- 1.1 To inform Members of the local educational landscape, educational achievement and the financial challenges which affect schools in the Scarborough & Whitby constituency committee area.

2.0 Local educational landscape

- 2.1 There are now 10 primary academies and 4 secondary academies within the Scarborough & Whitby constituency area. The academy conversion rate is slightly higher within the constituency area than the county as a whole (26% of primary schools in the area compared to 22% in North Yorkshire, and 57% of secondary schools in the area, compared to 44% in North Yorkshire).

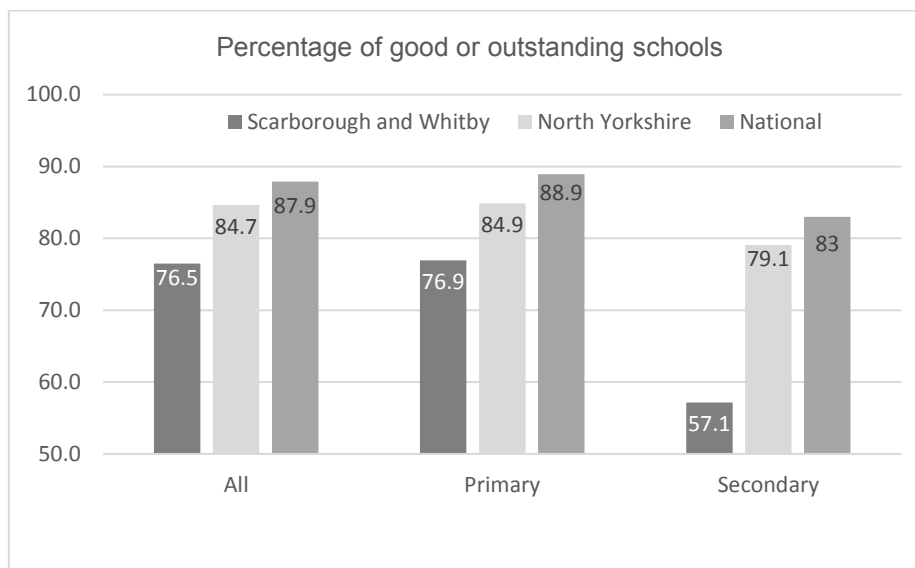
Summary of schools' status – May 2019

	Schools in North Yorkshire		Schools in Scarborough & Whitby ACC	
Primary Maintained	236	78%	29	74%
Primary Academy	68	22%	10	26%
Total	304		39	
Secondary Maintained	24	56%	3	43%
Secondary Academy	19	44%	4	57%
Total	43		7	
Special Maintained	9	90%	2	67%
Special Academy	1	10%	1	33%
Total	10		3	
PRU Maintained	4	80%	1	100%
PRU Academy	1	20%	0	
Total	5		1	
Total maintained	273	75%	35	69%
Total Academy	89	25%	14	31%
Overall Total	362		50	

3.0 School Standards

3.1 School Ofsted judgements

In the constituency area 77 per cent of primary schools are judged good or outstanding by Ofsted, which is below the North Yorkshire and national averages. In terms of secondary schools, 57 per cent are judged good or outstanding, which is lower than the North Yorkshire average and the national average. There are 8 schools currently judged requires improvement and 4 judged inadequate.



3.2 Attainment overall

Primary attainment in the constituency is below the North Yorkshire and national averages. Secondary attainment is below the North Yorkshire average and similar to the national average. The following sections provide 2018 outcomes for:

- Early Years Foundation Stage Profile – assessment at the end of reception (4-5 year olds)
- Key Stage 2 – assessment at the end of primary school (10-11 year olds)
- Key Stage 4 – assessment at the end of secondary school (15-16 year olds)
- Key Stage 5 – assessment at the end of sixth form/college (17-18 year olds)

3.3 Early Years Foundation Stage Profile

67.5% of children in the constituency area achieved a Good Level of Development. The level of performance has improved since 2016 but is still below the national and North Yorkshire averages, which have also improved over that timeframe.

Early Years Foundation Stage Profile – percentage achieving a good level of development			
	Scarborough & Whitby	North Yorkshire	National
2016	63.7%	70.0%	69.3%
2017	67.1%	71.6%	70.7%
2018	67.5%	72.5%	71.6%

3.4 Key Stage 2

57.5% of children in the constituency area achieved the expected level or above in reading, writing and maths combined, which is below the North Yorkshire and national

benchmarks. The level of performance has increased by since 2016 by 5.2%, this is a lower rate improvement than North Yorkshire and nationally.

Key Stage 2 - percentage achieving the expected standard or above in reading, writing and maths combined.			
	Scarborough & Whitby	North Yorkshire	National
2016	42.7%	51.3%	53.4%
2017	49.7%	59.0%	61.1%
2018	57.5%	62.1%	64.4%

3.5 Key Stage 4

The average Attainment 8 score, which measures the achievement of a pupil across eight qualifications, was 42.3. This is below the North Yorkshire average and below the national average. Performance has decreased between 2016 and 2017 but increased slightly for 2018, this is broadly in line with the national trend.

KS4 – Average Attainment 8 Score			
	Scarborough & Whitby	North Yorkshire	National
2016	45.9	51.8	50.0
2017	41.9	49.6	46.3
2018	42.3	48.3	46.4

The Progress 8 score, which measures a pupil's progress from the end of primary school to the end of secondary school, was lower than the national average and the North Yorkshire average (0 is the national average). The performance, by this measure, has improved since 2016.

KS4 – Average Progress 8 Score			
	Scarborough & Whitby	North Yorkshire	National
2016	-0.19	0.04	0.00
2017	-0.13	0.17	0.00
2018	-0.06	0.13	0.00

The percentage achieving a grade 5 or above (grading is 9-1) in English and Maths was 38.7%. This is below the national average and below the North Yorkshire average (2016 data not comparable because of the new grading system). There was an improved position in the area between 2017 and 2018 against a slight decline in the North Yorkshire average but a slight improvement nationally.

KS4 – Percentage achieving a grade 5 or above in English and Maths			
	Scarborough & Whitby	North Yorkshire	National
2017	35.8%	50.4%	42.6%
2018	38.7%	47.7%	43%

3.6 Key Stage 5

The A-level average point score per entry in the constituency was 28.3, which is below the national and North Yorkshire averages (2016 comparable data not available).

KS5 – A-level average point score per entry			
	Scarborough & Whitby	North Yorkshire	National
2017	32.9	32.3	31.3
2018	28.3	33	32.1

3.7 Not in education, employment or training

There were 863 young people recorded in Year 11 in January 2018 across the constituency and of this cohort 15 (1.7%) were not in education, employment or training after leaving school as of autumn 2018.

Of the 42 young people who were not in education, employment or training after leaving school across the county 35.7% were located in the constituency.

4.0 Fixed-term and Permanent Exclusions

4.1 Fixed-term exclusion incidents

The table below shows the number of fixed-term exclusion incidents for the 2018/19 autumn term and the previous two full academic years, and the most common reasons for exclusion.

In the 2018/19 school year up until 1st May 2019, 1401 of the 4200 incidences of fixed-term exclusions across the county were applied to 413 children and young people who went to school in the constituency. The current fixed-term exclusion rate is 3.4% of the school population in the constituency.

The most common reason for a fixed-term exclusion in the constituency has consistently been 'persistent disruptive behaviour'.

Fixed term exclusions				
Academic year	Scarborough & Whitby	North Yorkshire	% of North Yorkshire total	Most common reason (Scarborough & Whitby)
2018/19 (up to 1 st May)	1400	4200	33%	Persistent disruptive behaviour (52.1%)
2017/18	1869	6,005	31.1%	Persistent disruptive behaviour (50.9%)
2016/17	1362	4,583	29.7%	Persistent disruptive behaviour (57.1%)

In 2018/19 schools in the constituency area had a 15% share of the total schools population in North Yorkshire but has a 33% share of fixed term exclusions for the whole county up until May 1st.

The figures for 2018/19 only represent up to May 1st so the final figure is likely to be approximately 30% more this. Fixed-term exclusions can be a useful sanction, but frequent use can place pressure on family and foster placements, impacts on achievement, and may lead to risky behaviour while the pupil is not in school during the day.

4.2 Permanent exclusions

The table below shows the number of permanent exclusions for the 2018/19 autumn term and the previous two full academic years, and the most common reasons for exclusion. In 2018/19 up to May 1st, the constituency had the highest permanent exclusion rate of all constituencies in the county.

Permanent exclusions				
Academic year	Scarborough & Whitby	North Yorkshire	% of North Yorkshire total	Most common reason (Scarborough & Whitby)
2018/19 autumn term	18	66	27.2%	Verbal abuse/threatening behaviour against an adult (33.3%)
2017/18	25	103	24.2%	Physical Abuse against a Pupil (24%) and Physical Abuse against an Adult (24%)
2016/17	26	86	30.2%	Physical assault against a pupil (38.5%)

4.3 Local authority response to exclusions

For permanent exclusions, the local authority must arrange suitable full-time education for the pupil to begin no later than the sixth school day of the exclusion.

Reducing exclusions is an on-going priority for the Council as the local authority recognises the negative impact of such on outcomes for young people. Actions to support schools include:

- Tracking levels of exclusion and visiting the highest excluding schools to review the issues behind these exclusions with head teachers
- Proactively contacting schools to offer support to children subject to a high level of repeat fixed-term exclusions
- Training and CPD
- Implementation of the ladder of intervention which sets out best practice and signposts to resources and support for children with challenging behaviour.
- Reshaping of educational provision for those with SEND as detailed in the Strategic Plan for SEND Provision

5.0 Special Education Needs and Disabilities

- 5.1 As of January 2019 there were 439 children living in the constituency with a North Yorkshire funded EHC plan, 15.8% of the total. The most common needs for children with a North Yorkshire funded EHC plan living in the area are Autistic Spectrum Disorder (ASD) at 23.5% and Social, Emotional and Mental Health needs (SEMH) at

24.4%. There are three special schools located within the constituency areas Brompton Hall Special School, Springhead School and Woodfield Academy.

- 5.2 As of January 2019 school census there were 1476 children recorded as SEN Support from schools in this constituency. The most common needs for children receiving SEN support in the area are Speech, Language and Communication Needs (SLCN) at 23.3% and Specific Learning Difficulties (e.g. Dyslexia) at 23.0%.

6.0 School Finance

6.1 Schools in Financial Difficulty – the countywide position

As of March 2018 the overall position for North Yorkshire Schools was:

- 54 schools with accumulated deficits totalling £4.4M
- This was an increase of £1.9M from 2017/18
- Deficits range from £1k (small primary) up to £968k (special school)
- Average primary school deficit is £23k
- Average secondary school deficit is £338k
- Of the 54 schools, 29 are predicting that their position will deteriorate
- 23 schools will improve their position, but only 13 will get back into surplus

6.2 School Projections – Based on December 2018/19 Revised Budgets

- 191 LA maintained schools (69%) were projecting an in-year deficit in 2018/19
- 26 schools were expecting to move from a surplus balance to a deficit balance by March 2019
- Nearly 20% of LA maintained schools were in deficit as at 31st March 2018 – this is projected to rise to two in five schools by 31st March 2020 and nearly three in five schools by 31st March 2021

	2016/17	2017/18	2018/19	2019/20	2020/21
Number of Schools in Deficit	30	54	65	113	160
Value of Deficit	£2.8M	£4.4M	£7.6M	£12.4M	£21.9M
Proportion of schools in deficit	11%	19%	23%	40%	57%

6.3 Funding

- Concern around overall quantum of funding given cost pressures (e.g. Apprenticeship Levy, National Living Wage)
- North Yorkshire secondary schools are placed 122 out of 150 local authorities in terms of funding. On average, a school in North Yorkshire will receive £4,897 per pupil in 2018-19 compared to £7,840 per pupil in Hackney. Comparing the funding for a 1,500 pupil secondary school in Hackney with one in North Yorkshire, this equates to a difference in funding of £4.4m
- For primary schools, a North Yorkshire school will receive on average £4,034 compared to £5,887 in Hackney.
- Concern over impact of high needs financial pressures on school budgets
- Sparsity and lump sum funding potentially reduces from £325k to £175k

6.4 Schools in Financial Difficulty – Scarborough and Whitby

Based on revised budgets December 2018 - 31 primary schools, 5 secondary schools and 2 Special school

7.0 Planning school places

2018/19	2020/21
8 schools projecting to be in deficit by March 2019; 21% of schools in Scarborough and Whitby	21 schools projecting to be in deficit by March 2021; 55% of schools in Scarborough and Whitby
6 primaries; 2 secondary	15 primaries; 4 secondary and 2 special
Total value of deficits = £409k	Total value of deficits = £3.07M
Average primary deficit = £22k; Average secondary deficit = £139k	Average primary deficit = £81k; Average secondary deficit = £179k Average Special deficit = £570k
Average secondary deficit = £77k	Average secondary deficit = £373k

7.1 School sustainability

The sustainability of schools is largely influenced by three key factors which are usually related to each other:

- Falling pupil rolls
- School standards
- Financial difficulty

Where school closures have regrettably occurred in North Yorkshire all of these factors have been relevant. There have been 9 closures in the county over the last 3 years although none of these have been within the Constituency Area. The most recent of these was to allow an Infant School to close into an expanded Junior School to form a Primary School, rather than for any viability reasons.

7.2 Collaborative working

Collaborative working is two or more schools working together to the mutual benefit of their pupils with the overall aim of improving outcomes for all. This has the potential to broaden opportunities and contribute to efficiencies. There are now 2 federations in the Scarborough and Whitby area. In each of these federations there are 2 maintained schools with a single governing body and head teacher. In both cases the pairs of schools are small, rural schools with the same religious character and LA Officers worked with the Diocese of York to support the Governing Bodies of the Schools to come to the federation decision. A third federation has been agreed by governors and will come into existence in the summer term. This federation is made up of Caedmon College Whitby and Eskdale School, the secondary schools which serve Whitby Town and its rural hinterland. This federation is the result of closer working relationships towards the shared goal of continuing to increase the quality of provision for pupils in the Whitby area. The details of this proposal were reported to the Area Constituency Committee at their last meeting.

7.3 Pupil rolls – current and future

The County Council has a statutory duty to ensure sufficient school places are available for every child under the Education Act 1996. For this purpose, it groups schools together into planning areas in accordance with the requirements of the Education and Skills Funding Agency. Appendix 1 shows the planning areas together with:

- Capacity in the planning area
- Current numbers on roll
- Projected future numbers
- Projected impact of approved housing developments

7.4 The County Council is carefully monitoring pupil numbers across the constituency area. A large proportion of the constituency is rural and served by small schools located within villages. A falling birth rate combined with changing demographics means that a number of small schools are facing financial challenges associated with low numbers on roll.

7.5 Larger Villages with proposed or committed housing developments – There a number of villages where housing allocations have been made within the local plan including East and West Ayton, Seamer and Burniston. The schools that serve these areas East Ayton Community Primary School, Seamer and Irton Community Primary School and Lindhead School respectively are operating near to capacity. Where possible within planning regulations, developer contributions have been sought to provide additional school places should the need arise.

7.6 Scarborough North and Central Primary areas - The North and Central areas cover all of the schools located within the urban area of Scarborough Town. These two areas have conflicting pressures with the schools in the North area having high numbers on roll at present and significant housing developments with planning permission and others allocated in the Local Plan going forward. The strategy to provide these places within the North has been to seek a site as part of the largest housing allocation and to provide a new school, should it be required, through developer contributions. Whereas in the Central Area the falling birth rate in the district has caused a fall in pupil numbers which is beginning to cause financial pressure in some of the schools which have previously been operated at higher numbers on roll. The primary allocations for the town have been lower again this year for the September 2019 starters and therefore a review is underway to look at place planning across the town. The strategy will be discussed with school leaders once all information has been reviewed.

7.7 Scarborough South Area (Eastfield and Cayton) – The Scarborough South Area is the main area of proposed housing growth for Scarborough Borough Council (SBC) and significant housing developments are underway at Middle Deepdale (Eastfield) and sites are allocated in the local plan North of Middle Deepdale and also in the ‘South Cayton Strategic Area’. The latter two developments are not included in the figures appended as they do not yet have planning permission but are projected to require significant educational provision. Some of this need could be met at local schools but there is likely to be a need for additional schools within the area. The LA is working with SBC to ensure that, where appropriate, developer contributions are secured. For the developments that are on site with Planning Permission to the North

of Eastfield the LA was not able to secure S106 contributions due to existing capacity in the school system at that point. However, the developers of these sites and SBC were keen to provide funding towards a new school site located to link the existing and new housing developments within Eastfield. To this end the LA have been working with local stakeholders to relocate Overdale Community Primary School to a new site with enough capacity to accommodate the pupils from the current areas with planning permission at Middle Deepdale. The target date for delivery of this new school site is now summer 2021.

7.8 Scarborough Secondary Area – The appended figures illustrate that across the Scarborough Secondary Planning Area there is forecast to be a relatively significant surplus of places by 2024/25. However, beyond this the surplus will be reduced if the allocated housing sites in the local plan achieve planning permission and are built out. Further projections of this scenario indicate that further secondary accommodation may need to be provided at George Pindar School to meet the developments within their catchment area. Although it should be noted that at present there is a surplus at the school and this is project to continue unless a large proportion of the proposed housing comes forward.

7.8 Whitby Town Area – As demonstrated in the appended figures, there is significant surplus capacity within both the Primary and Secondary schools. The reorganisation of the secondary schools into a federation of two 11-16 institutions located on separate sites, with a shared Sixth Form Unit located on a third site. Once this change has been made the capacity of the schools can be reviewed to ensure that the Planned Admissions Numbers of both schools reflect the level of demand in the area as well as the strategic plans of the Governing Body. There is a significant surplus in the Primary school system in Whitby and although housing allocations have been made within the planning area there is projected to be a surplus of school places going forward.

7.9 Rural Primary Schools- The rural areas of the constituency are characterised by small primary schools serving villages as well as, in some cases, very extensive sparsely populated catchment areas. The geography combined with low pupil numbers lead to financial and organisational challenges for some schools. Across the constituency the schools have worked innovatively to mitigate these challenges including forming local federations and Multi-Academy Trusts. Like all small schools the fluctuation of pupil numbers exacerbates the already challenging nature of school funding.

8.0 Recommendation

8.1 That Members note the report on educational factors in the Scarborough and Whitby constituency area.

Authors: Andrew Dixon (Strategic Planning Manager), Howard Emmett (Assistant Director – Strategic Resources), Jane Le-Sage (Assistant Director – Inclusion).

Planning Areas & Forecast Surplus/Shortfall School Places

School planning area	Places available as at 2018/19	Number on Roll 2014/15	Number on roll 2018/19	Surplus Capacity 2018/19	Forecasted pupils as at 2023/24	Pupils from current permissions until 2023/2024	Surplus capacity 2023/24
PRIMARY							
Scarborough Central Primary Area Barrowcliff Primary Gladstone Road Primary Friarage CP St Martin's CE CA Primary Thomas Hinderwell Academy Primary Wheatcroft CP	2422	2147	2147	275	1929	43	450
Scarborough Primary North Newby & Scalby Primary Northstead CP St Peter's RC Primary	1257	1269	1268	-11	1210	114	-67
Scarborough Primary Outer Area Brompton & Sawdon CP East Ayton CP Hackness CE VC Primary Lindhead School Seamer & Irton CP Snainton CE Primary Wykeham CE Primary	1106	1025	1062	44	1004	116	-14
Scarborough Primary South Cayton CP Braeburn Primary & Nursery Overdale CP St George's RC Primary	1116	787	869	247	818	310	-12
	5901	5228	5346	555	4961	583	357
Whitby Primary Outer Area Castleton CP Danby CE Egton CE VA Fylingdales CE Glaisdale Primary Goathland Primary Hawsker cum Stainsacre CE VC Lealholm Primary Lythe CE VC Primary Oakridge CP Sleights CE St Hedda's RC Primary Staithe, Seton CP	960	706	678	282	620	2	339

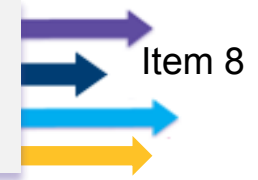
School planning area	Places available as at 2018/19	Number on Roll 2014/15	Number on roll 2018/19	Surplus Capacity 2018/19	Forecasted pupils as at 2023/24	Pupils from current permissions until 2023/2024	Surplus capacity 2023/24
Whitby Primary Area Ruswarp CE Primary St Hilda's RC Primary West Cliff Primary Whitby, Airy Hill Primary Whitby, East Whitby Primary Stakesby CP	1151	899	819	332	742	105	304
SECONDARY							
Scarborough Secondary George Pindar School Graham School Scalby School St Augustine's RC School Scarborough UTC	4658	3424	3423	1235	3621	302	735
	4658	3424	3423	1235	3621	302	735
Whitby Secondary Caedmon College Whitby Eskdale School	2028	1392	1264	764	1104	55	869
	2028	1392	1264	764	1104	55	869

Note

- Figures above take into account outstanding housing permissions, but not undetermined planning applications or draft Local Plan proposals.

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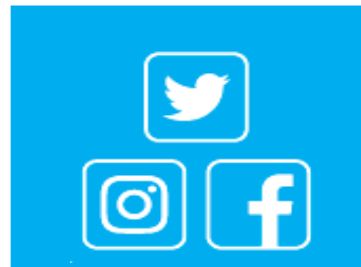
North Yorkshire



DRAFT Digital Strategy

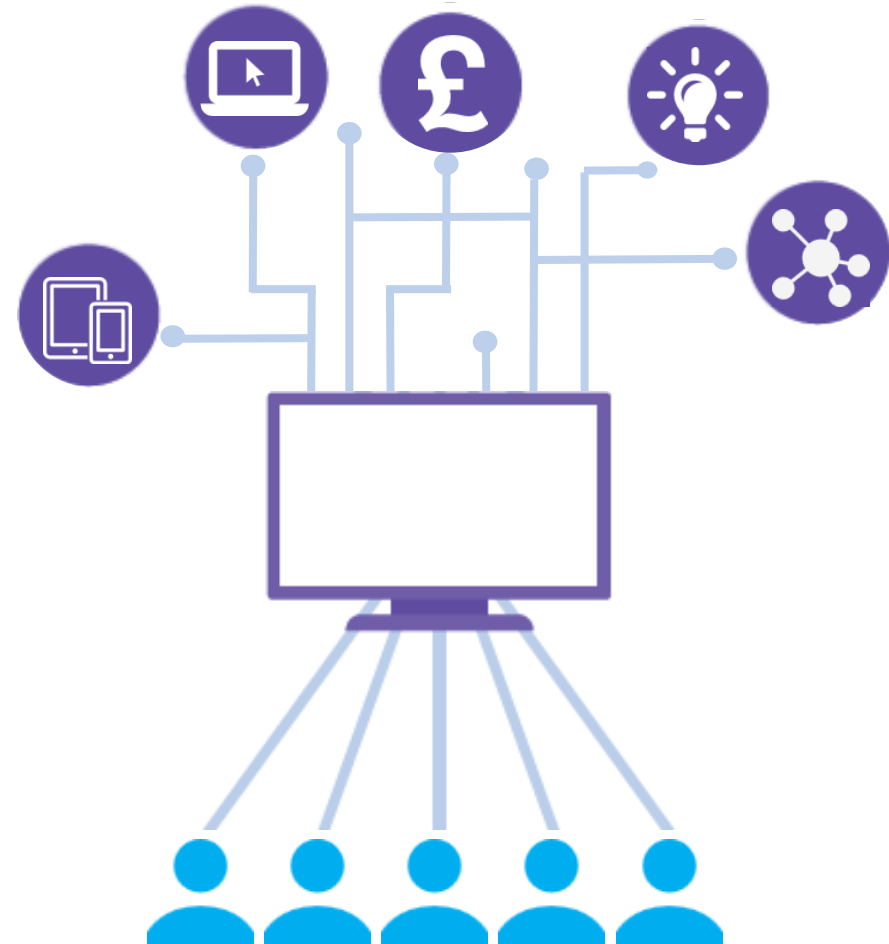


Setting out our approach to become a smart County





- 3 About this strategy
- 4 Benefits of the strategy
- 5 Digital Revolution
- 6 Digital Opportunities
- 7 Strategy on a page
- 8 Our Principles
- 9 Data and Analytics
- 10 Our Objectives



About the Strategy

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This plan sets out the digital strategy for North Yorkshire, it gives clear direction as to how North Yorkshire will become a smart county. It is a response to the massive changes as the 'Digital Revolution' accelerates and impacts on the county, our citizens and businesses in fundamental ways.

This strategy will focus on **five core objectives**:

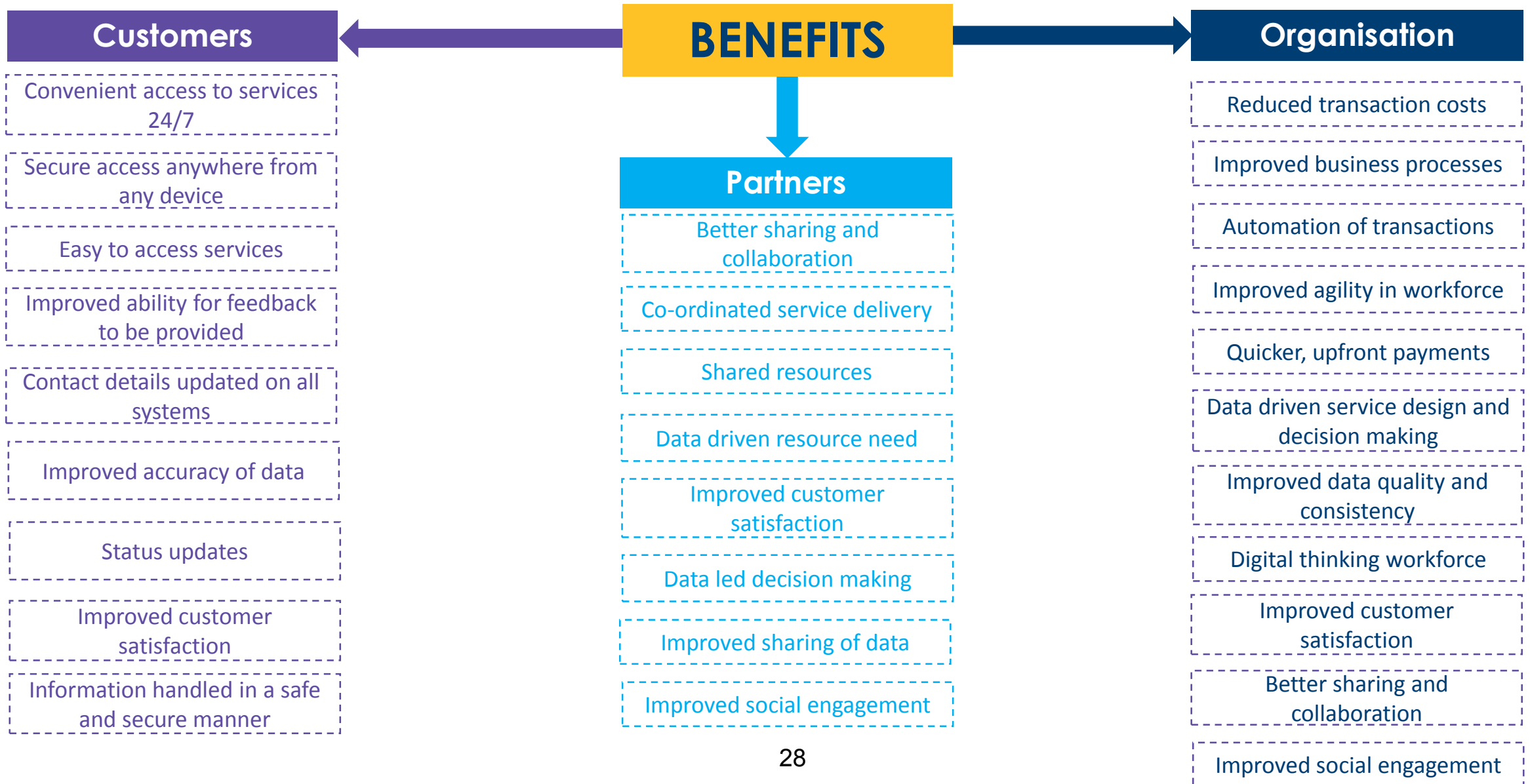
Thinking and Working Smarter	Digital and Smart Communities	Skills for a Digital Age	Connected North Yorkshire	Smart Businesses and Growth
Accelerating digital transformation in the public sector	Invest in our communities to develop sustainable neighbourhoods	Collaborate with partners to grow digital skills and talent to harness the opportunities offered by the digital world	Enabling the county to be better connected	North Yorkshire is digitally enabled to be the catalyst for economic growth

What will success look like?

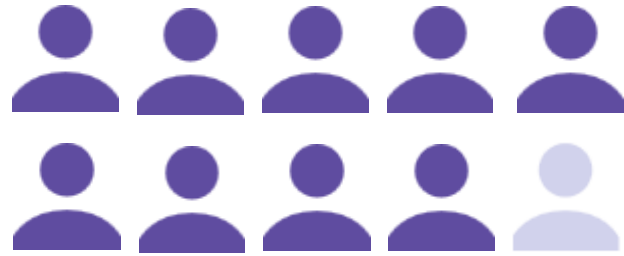
The citizen of the future will be able to access the services they need through the most appropriate channel. Routine transactions will be conducted via self-service and customers will have the choice of having their own public service account. They will be supported by public sector staff who have access to and are able to use technology to find the information they need, supported by streamlined processes and new ways of working. Technology will be harnessed to automate as much routine and transactional activity as possible, allowing staff to focus on actions that add value to North Yorkshire and its residents. Working and living in a smart county where connectivity is the norm through a combination of public sector points of access and public services Wi-Fi. Citizens and businesses will have access to high speed, broadband across the county, supported by a strong culture of digital skills.

Achievable benefits of the Strategy

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Digital Revolution



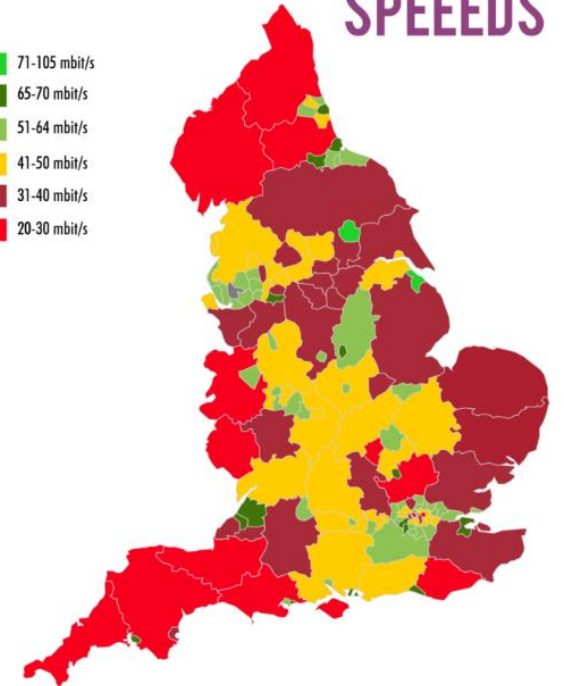
Close to nine in ten adults in the UK now go online from any location



78% of us have looked online for information on public services

AT A GLANCE: AVERAGE BROADBAND SPEEDS

- 71-105 mbit/s
- 65-70 mbit/s
- 51-64 mbit/s
- 41-50 mbit/s
- 31-40 mbit/s
- 20-30 mbit/s



83% of all adults in the UK have a broadband connection



40% of adults in the UK use the internet to look at local council/ Government websites

The National average download speed is 45 mbit/s, North Yorkshire has average speeds of 30.2 mbit/s

Digital Opportunities

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There are rapid changes taking place in society fuelled by advancements in modern technology meaning that we need to respond to the changing demands of our residents, customers and businesses. Organisations need to reduce the cost of services while improving service quality, remain relevant to the many customers who use digital services every day while ensuring that it meets the demands of all the customers it serves. Three key areas will provide us with the opportunities to achieve this:

Social Media

facebook



Social media has changed the way in which we can communicate and engage – it's opened up access and provides us with a wealth of opportunities to develop relationships and connections in the community. Our aim is to use social media to listen, learn and deliver better services.

Website



Websites will be transactional with an emphasis on easy access, self-service, up-to-date and relevant information and fully mobile enabled. Our aim is to ensure that websites are succinct and information is accessible in a maximum of three clicks.

Digital infrastructure



Digital technologies allow the redesign of services around the customer. The ability to deliver many transactional services electronically - whether paying, applying or reporting - can be done at a lower cost. We will invest in digital technologies, harnessing the power of cloud computing where appropriate, to support better customer service.

Vision - "To become a smart County that uses technology in our operations and service delivery to improve the outcomes and the lives of the people we serve"

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Objectives
Key Actions
What will success look like?

Thinking and Working Smarter	Digital and Smart Communities	Skills for a Digital Age	Connected North Yorkshire	Smart Businesses and Growth
Accelerating digital transformation in the public sector	Invest in our communities to develop sustainable neighbourhoods	Collaborate with partners to grow digital skills and talent to harness the opportunities offered by the digital world	Enabling the county to be better connected	North Yorkshire is digitally enabled to be the catalyst for economic growth
<ul style="list-style-type: none"> Services are accessible 24/7 Use customer data and intelligence to re-design services Stimulate innovation and collaboration through open data and information sharing initiatives Use mobile & remote working technologies 	<ul style="list-style-type: none"> Enable all to get the most out of the available technology Support communities and vulnerable groups who find accessing our services difficult Ensuring efficient & accessible face to face provision to council services Deliver SMART projects to provide more efficient services 	<ul style="list-style-type: none"> Developing the digital capability and skills of pupils, students, workforces and the community Promoting a digital culture Encourage digital thinking Create partnerships with business / other public sector organisations to learn from best practices. 	<ul style="list-style-type: none"> Improved access to broadband coverage Improved broadband speeds especially those in rural areas Improved access to free public Wi-Fi Increased access to 3, 4G and 5G networks Incorporate new technologies as they emerge 	<ul style="list-style-type: none"> Invest in modern technology to create jobs and stimulate economic growth Help transform sectors with digital knowledge Utilise improving digital infrastructure within the county to improve tourism within North Yorkshire
<ul style="list-style-type: none"> Improved customer experience & decision making Digitally enabled products and services Delivery of value for money services by "getting it right first time" Improved services and delivering cost savings 	<ul style="list-style-type: none"> Vulnerable residents have the ability to enhance their digital skills and confidence Communities can access social, medical and remote care technology allowing greater independence Close the digital divide 	<ul style="list-style-type: none"> Digitally skilled young people to prevent a future skills gap Improved future employability and a talent pool upon which local businesses can draw upon Digitally skilled communities Digital workforce and culture deeply embedded 	<ul style="list-style-type: none"> All businesses and communities have the ability to access high-quality broadband so that they can enjoy the same social, economic & environmental benefits available to others in other parts of the country 	<ul style="list-style-type: none"> Increased economic growth Digital businesses invest in North Yorkshire Location based data and services promote tourism, local businesses and attractions

Data & Analytics

Our Principles

Item 8



Person centred digital change

Many organisations have been designed to reflect internal structures and reflect processes that have built up over time. We will change this by putting our customers at the centre of the way we work. We will put ourselves in the customer's shoes and re-imagine services around them, using digital tools to make their experience of interacting with us smoother and quicker. We will develop relationships with our customers where they feel confident that the feedback they provide will be acted upon.



Digital by Default

Many of the services we provide are physical products such as recycling collections or care for vulnerable adults. These may not be digital products but the processes that enable someone to receive these services can become digital to the fullest possible extent. To ensure we are digital by default our services will be designed to be as digital and automated as possible.

However we do recognise that not everyone is able to access services digitally. This may be because of financial constraints or because they do not have the skills. We are committed to ensuring services will be, where appropriate, digital by design but include options to enable customers who require help to access services in traditional ways.



Safe and secure access

Cyber crime is a global problem. It is usually carried out over the Internet and can take many forms. Information security and protecting privacy are key foundations for ensuring the success and sustainability of our digital developments. We will ensure that our customers, citizens, businesses and our own organisation are safe by:

- Education and awareness for staff
- Invest in our security measures
- Compliance with security and data protection legal and regulatory standards
- Hold accurate and up to date information
- Improve our day to day management of data
- Ensure our online services are trusted and protect the identifies of the citizens and businesses using them



Research & Innovation

We will constantly assess ourselves to ensure that innovation takes place through the provision of more-effective products, processes, services and technologies. We will try new things and not be afraid to fail. We will learn from the things that we do. We will fail fast and fail forward.



“To help the organisation understand the value of it’s data, embrace a data-driven culture; and to provide data solutions that drive evidence based decision making ”

Empower people to **make the right decisions** at the right times using **the right information**.

- Accessible, available and accurate so everyone can intelligently analyse and interrogate. Using Natural Language to bridge the technical skill barrier
- Disrupt the current way we capture data to be a more value-based discussion on how we design service and business process so that we can reduce waste
- The right tools, skills and professional networks in place to support analytics in the business as well as further develop analytic capability in the centre.

Be a **modern county**, and use data collaboratively so people can make the best choices **regardless where information may reside**

- Working more closely with partners, so that we may jointly gain insight have a more informed approach thinking agnostic of partnership boundaries
- Using standards, we promote frictionless sharing with more effort on analysis than curation.
- Be more open and transparent so we can foster public confidence in how we’re using and sharing data.
- We work with our partners on collaborative analyses, setting up networks where our scarce data science resource can work on cross partner challenges.

Data is used **innovatively** and **sensitively**; using **analytics and data science** to support improvements in service

- Working ethically, seeking guidance from academics and partners and acting openly and transparently.
- Creating a data science centre of excellence, with the business and technical teams to establish and support a methodology from which complex analyses can be performed.
- To identify and drive innovative data solutions to situations within the business area – focussing on more efficient evidence gathering, automated decision making, data driven automation and improving customer interactions



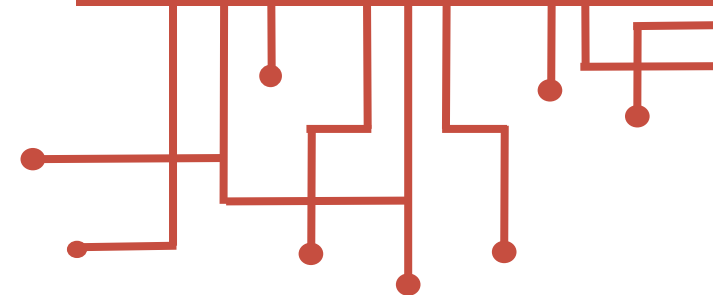
'Accelerating digital transformation in the public sector'

Strategic Actions

Work in partnership to:

- Make services **accessible 24/7**.
- Ensuring **advice and information that is succinct**, empowering customers to easily find what they need through digital channels.
- **Rationalise the property estate** and develop new ways of working to maximise the benefit of each space.
- Make more services available online so requests, payments etc. can be made **anywhere at anytime**.
- Use customer **data & intelligence** to inform and develop online services.
- Use **mobile and remote working** technologies.
- Make best use of IT infrastructure to enable **sharing of data**.
- Streamline internal, manual processes and **scrutinise back office systems** to help minimise waste and duplication.

- Continuing to change the culture within the workforce and embrace further changes as an organisation
 - Challenging the status quo
 - Continuing to deliver against reduced budgets

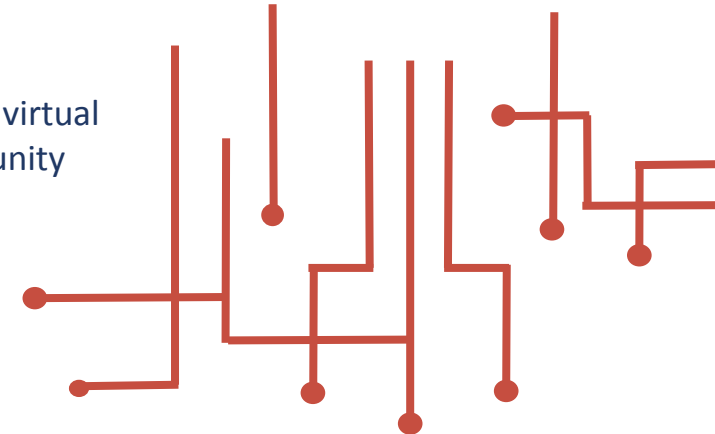




‘Accelerating digital transformation in the public sector’

The journey so far...

- **Modern Council / Office Programme** – The NYCC and Selby District Council 2020 Modern Council / Office programmes have seen teams adopting practical changes to the way they work. They have focussed on providing new technology, using property more flexibly and efficiently and encouraging a cultural change to support colleagues across the council to engage with these changes and take the opportunities they offer. Examples include:
 - **Flexible working and technology** - Direct access has enabled staff to work flexible from different locations, either at home, another office location or even in a different country. Over the past 2 years the Modern Council / Office team have been working with all the different parts of the organisation to understand what kit they would need to do their jobs more efficiently. Where possible and practicable we have looked to facilitate this by giving staff new technology such as laptops, tablets and smartphones.
 - **Property** - The increase in flexible working, partly enabled by direct access has along with a reduction in some staffing levels enabled the reduction in the volume of office accommodation. As well as a reduction in office accommodation, there has been work ongoing throughout 2017 to update offices to further enable modern ways of working. The aim is to provide one North Yorkshire estate – to maximise co-location opportunities, both internally within organisations and externally with partners.
- **Health and care** – Work currently being undertaken with the Harrogate Alliance means that staff contribute to virtual “huddles”, as part of a multi-disciplinary team of professionals, alongside colleagues from GP practices, community health and social care, negating the need to travel long distances in order to be co-located for decision making meetings.

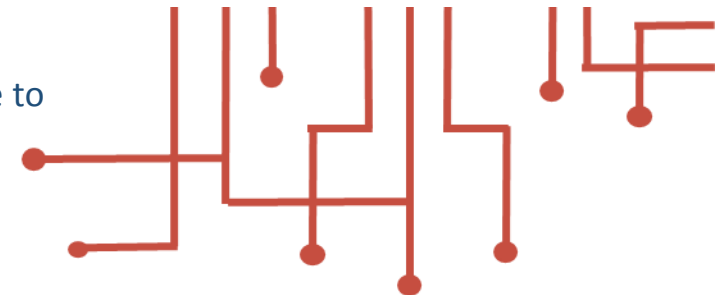




‘Accelerating digital transformation in the public sector’

What’s next...

- **Modern Council / Office Programme** – Following the introduction of new technology, the next stage will be to further embed this within the workforce through additional training, maximising the use of devices and potential future rationalisation of equipment when new technology permits. Encouraging the cultural change to support colleagues across the council and partner organisations to engage with these changes and take the opportunities they offer. Further work includes:
 - **Telephony strategy** – Further work is required to rationalise the use of desk phones and to rollout softphones where appropriate.
 - **Property** – The next steps are to consider property estates and how the use of smart buildings could benefit partners across the region. Smart heating and lighting systems will mean that spaces are only heated or lit when in use therefore helping to reduce costs and our carbon footprint. Properties can use the energy they generate to charge electric vehicles for staff to use. Smart furniture will enable employees to see where there is available desk space or meeting facilities across different buildings.
- **New technology** – We are developing chatbots to answer frequently asked questions therefore freeing up staff to deal with more advanced queries. We will look to develop Artificial Intelligence and use within different services to help identify trends and predict outcomes, for example around EHCPs and population health trends. We will look to use Virtual Reality to train staff and help provide a more realistic experience to help develop softer skills in the workforce.
- **Health and care** – Sharing data amongst partners and analysing patterns in datasets using Artificial Intelligence to help staff identify emerging trends in health and care needs and potential people at risk allowing for early interventions where necessary. This will enable discussions at “huddles” and Multi-Disciplinary Teams to be more focussed on specific emerging issues.





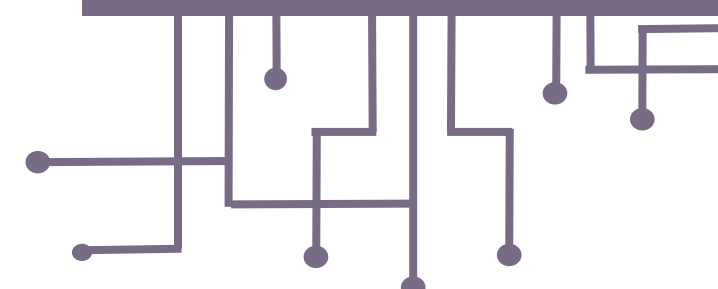
'Invest in our communities to develop sustainable neighbourhoods'

Strategic Actions

Work in partnership to:

- **Enable all** to get the most out of the available technology & data.
- **Support communities and vulnerable groups** who find accessing services difficult.
- Ensuring efficient & accessible **face to face provision** to services.
- Deliver smart projects to provide more efficient services, for example **intelligent street lighting** and smart waste bins.
- Transform access to health and social care services through initiatives such as **Telehealth** and **digital health care**.
- Utilise the VCS to support communities through **digital transformation**.
- Engage with our communities when **transforming** services.
- Obtain **customer feedback** so we can continuously improve our services.
- Population **health outcomes** are improved through additions to housing environment, including building management sensors to provide data on activity and occupancy patterns e.g. use of smart heating controls / boilers to **enhance longevity of building condition** and reduce repairs.

- Closing the digital divide
- How we best support customers who find the "digital by default" approach overwhelming
- Culture change within communities
 - Funding for SMART projects





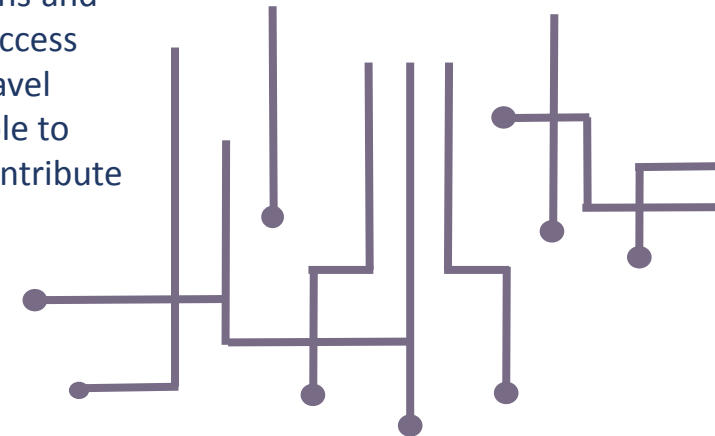
‘Invest in our communities to develop sustainable neighbourhoods’

The journey so far...

- **SMART Parking in Harrogate** – NYCC & Harrogate BC have launched a joint initiative to create the country’s first ‘smart parking’ town in Harrogate from November 2018. (This is the first of a number of joint initiatives under the SMART Harrogate programme.) Initially on an 18 month pilot basis. Working with Appy Parking, the town will see parking partly managed by 1,600 surface-mounted Bluetooth sensors in all street parking bays and off-street surface level car parks.

The 'smart parking' app will offer motorists the chance to be guided to available spaces and pay for exactly the time they stay. The solution identifies available spaces, provides cost information and assists navigation to the most suitable parking space. On arrival motorists can start their parking session via the AppyParking app or can choose traditional pay and display machines. When using the AppyParking app, the motorist does not have to predict how long they will be in the bay and the session automatically ends when the car leaves the bay. Smart parking should significantly improve parking and traffic management, reduce pollution, support the visitor economy and enhance user experience, by using the data provided.

- **Telemedicine** - Airedale NHS Foundation Trust and some care homes have the facility to provide consultations and outpatient appointments remotely, using technologies such as Skype and Facetime. This allows patients to access expertise from specialists outside their home area and have appointments without the need to physically travel large distances across the county to attend them. As part of the LHCRE person held record, people will be able to access their health and care information online, decide who they want to share this information with and contribute to video diaries and blogs.

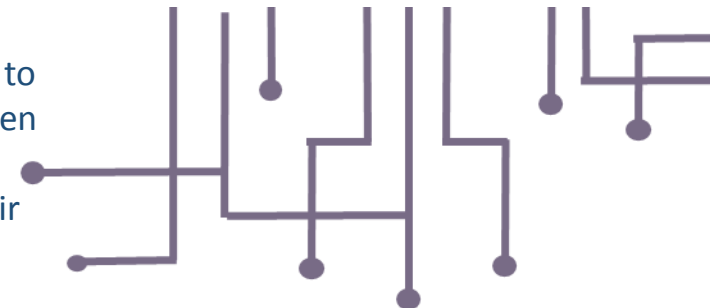




‘Invest in our communities to develop sustainable neighbourhoods’

What’s next...

- **SMART Harrogate** – NYCC & Harrogate BC are working together on a joint initiative to deploy a SMART ‘city’ infrastructure throughout the Harrogate area. This will include installation of public WiFi and LPWAN/IoT technologies. This will provide citizens, local businesses and the LAs with a number of benefits and opportunities relating to defining future service provision, customer experience, tourism and economic growth. Data from the recently installed SMART parking solution will start to improve parking and traffic management, reduce pollution, support the visitor economy and enhance user experience.
- **Digital Communities** – develop programmes to engage further with the public and communities, mirroring work that Salford have done with their ‘Digital You’ initiative (with 8,000 members of the public and voluntary organisations) which has created a programme that is sustainable and has digital champions / digital ambassadors. We will seek to create digital skills improvement opportunities through further collaboration with Health, Education and other public sector organisations in the Yorkshire area e.g. Good Things Foundation is the UK's leading digital inclusion charity (they support people to grow their essential digital skills to overcome social challenges).
- **Digital Health & Care** – NYCC and partners in the Harrogate area have come together as an Alliance to reshape how community based health and care services are delivered. This will involve increased use of electronic care records through the LHCRE programme, joined up network access to support co-located multi-disciplinary teams and improved population health management approaches through innovative business intelligence and data analytics.
- **Education for Children receiving Medical Care** – there are a number of children unable to attend school due to medical reasons. Through the use of robots that stream classes from their school to the child at home, children are able to “attend” more school than they were previously able. This helps children to reintegrate back into the classroom better when they are well and help them to feel less isolated as they can still interact with their peers.



‘Collaborate with partners to grow digital skills and talent to harness the opportunities offered by the digital world’

Strategic Actions

Work in partnership to:

- Increase our effectiveness by collaborating across departments and with partner organisations, **adopting a culture of openness** and working closely with others.
- Develop the digital capability and skills of the workforce including **use of data to inform decisions**.
- Promote a **digital culture** within the public sector.
- Provide assisted digital support in community hubs.
- Work with HE's and FE's to **increase the availability of digital learning courses** and apprenticeships.
- **Utilise local employers to support schools**, curriculum and young people in the labour market.
- Develop **digital skills and confidence** through our partnerships with adult learning and the third sector.

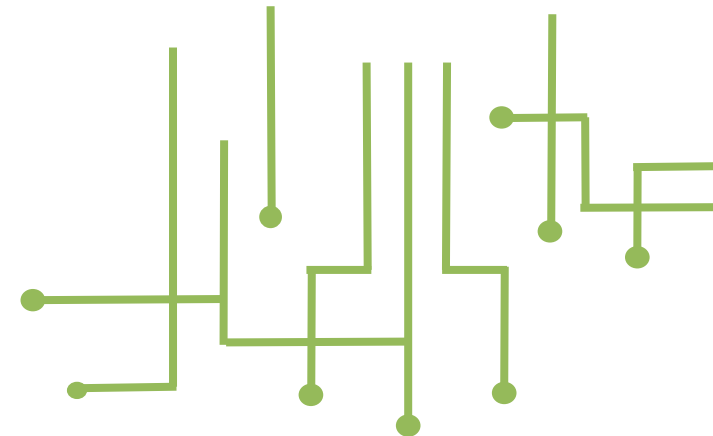
- Current skills levels within the workforce is varied
- Increasing the take-up on adult learning courses
- Resources to run more code clubs and other learning initiatives within schools and libraries
- Engaging with businesses / other public sector organisations and see if they can help deliver citizen skills improvements.



‘Collaborate with partners to grow digital skills and talent to harness the opportunities offered by the digital world’

Our journey so far...

- **Schools, Higher and Further Education** – Digital skills are now necessary life skills, we need to work in partnership with educational establishments to ensure that people have access to high quality digital content and learning materials.
 - We recognise that project based learning, cross curricular themes and out of schools clubs also play a significant role in engaging our young people to learn and develop skills. In North Yorkshire there are approx. over 100 coding and programming clubs that our young people can join.
 - Within North Yorkshire there is a range of adult learning courses on offer including; introduction to digital skills, basic computer courses, using your tablet/social media for business, IT user skills and ICT skills for volunteering.
- **Libraries** – We also develop and grow the digital skills of our young people through coding clubs, run by a small number of libraries throughout the County, predominately for 5-11 year olds. To date there are 9 coding clubs running regularly, and some others running for time limited periods. BBC microbits will soon be available at all library sites to encourage young people to engage in coding sessions. All libraries also support National IT literacy campaigns such as Get Online week and Spring Online and also the Festival of Learning and Family Learning Festival.

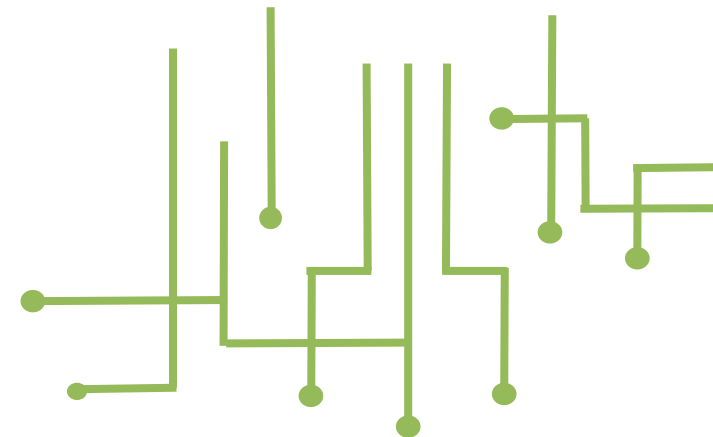




‘Collaborate with partners to grow digital skills and talent to harness the opportunities offered by the digital world’

What’s next...

- **Partnerships** – We will look to create partnerships with businesses / other public sector organisations to learn from their experiences / best practice and see if they can help deliver citizen skills improvements. We will work with the LEP to ensure that the businesses we are attracting to the area have the right skills being developed in order to support their growth. We will work with providers to identify skills gaps and ensure that the right provision is available to fill these.
- **Skills for employees** – We will work with Training and Learning and other partners ensure that employees have consistent digital skills and have the confidence to apply these to their work. Be this in analytics, social and collaborative interactions and mobile technologies. Improving these skills will enable staff to have better interaction with customers and to improve security. This will enable us to take greater advantage of emerging technologies and adapt services appropriately.





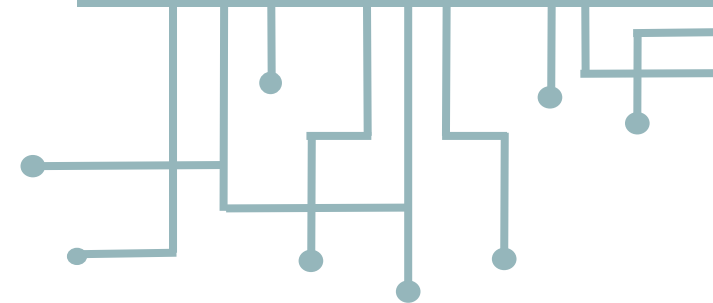
'Enabling the county to be better connected'

Strategic Actions

Will work in partnership to:

- Improve access to **broadband coverage**
- Rollout of **superfast broadband**
- Improve access to **free public Wi-Fi**
- Increased access to **3 & 4G networks**
- Incorporate **new technologies** as they emerge
- Develop a strategy for **5G and LORAWAN**
- **Charging points** for electric vehicles

- Geography and population distribution of North Yorkshire
- Ensuring work is completed, and on time
- Meeting public expectations
 - Continued funding

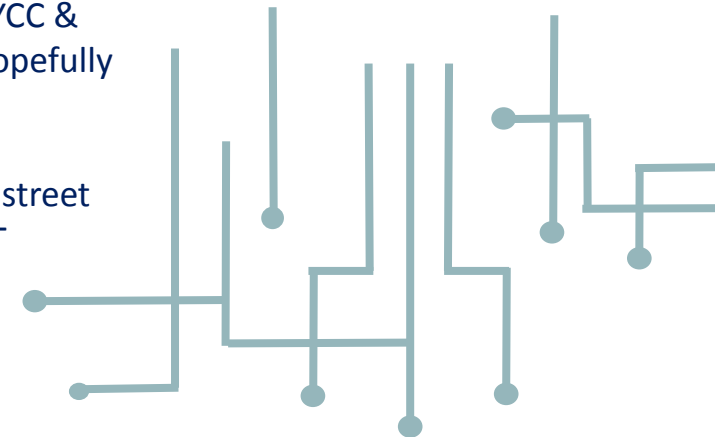




‘Enabling the county to be better connected’

The journey so far...

- Superfast North Yorkshire** – The Superfast North Yorkshire project is built around a partnership between North Yorkshire County Council and BT to deliver next generation superfast broadband to the County, and also brings together other initiatives to address rural access to better broadband. The latest phase of the roll-out will mean that 95% of all homes and businesses in the county will have access to superfast broadband. Since the partnership was launched six years ago, 90% of households and businesses are now able to access superfast broadband. Research shows that the first phases of the contract have already added £7 to the North Yorkshire economy for every £1 invested by Superfast North Yorkshire.
- Mobile Networks** – Currently, issues exist around the varying levels of coverage across the county, including ‘not spots’ with no coverage and areas with a poor signal or call-only 2G coverage. We are working with mobile phone operators EE, O2, Vodafone and 3 to improve coverage as part of our ambitions for economic growth. A successful bid to the York, North Yorkshire and East Riding Enterprise Partnership for £2m from the Local Growth Fund means that funding will be available to support investment in increasing mobile coverage as plans are developed.
- Public Wi-Fi** – Working with partners we want North Yorkshire to be super connected, the development and expansion of free Wi-Fi is one of many initiatives which have taken place to further the County’s digital infrastructure. NYCC & Harrogate BC are planning a joint procurement (Starting 1st December) for public WiFi and LPWAN. This will hopefully be followed up with similar initiatives across the other areas of North Yorkshire.
- Street Lighting and other Council asset utilisation** – NYCC are currently in the middle of an energy saving LED street lighting replacement programme. As part of the programme, lighting columns are being enabled for future IoT technologies, public WiFi and LPWAN deployment.

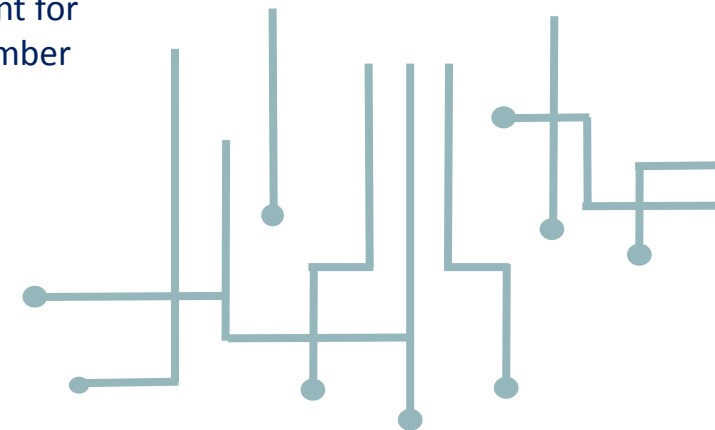




‘Enabling the county to be better connected’

What’s next...

- **Mobile Communications Strategy** – The Economic Growth team in Business and Environmental Services (NYCC) have developed Mobile Communications Strategy which sets out the County Council’s plans to support economic growth through the delivery of improved mobile connectivity whilst preparing the county for the next generation of mobile technology.
- **LoRaWAN**– The next steps will be to maximise the use of the LoRaWAN network. To liaise with service areas across NYCC to proactively identify opportunities to utilise this new infrastructure based on business benefit and priority. Following on from the work happening with Harrogate BC, identify further opportunities across North Yorkshire to implement similar infrastructure e.g. Collaboration with other district councils.
- **Future of Transport in towns and cities** – The Government reviewing laws and rules around transport. Use data more effectively to reduce congestion, pollution, enable better choices. Utilize technology better to select transport options and plan journeys. Use of IoT technologies to help provide the right transport for people e.g. on demand bus services, reducing the volume of traffic in all areas, particularly urban and provide greater consumer choice.
- **Local Full Fibre Network (LFFN)** – NYCC and NYnet are currently procuring using LFFN funding from Department for Digital, Culture, Media and Sports, a new Dark Fibre solution to replace the existing NYnet connection to a number of public sector buildings.





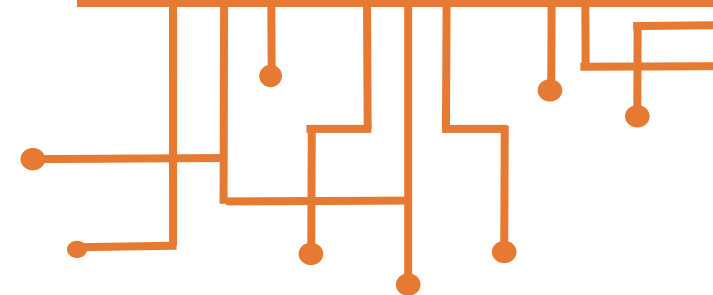
‘North Yorkshire is digitally enabled to be the catalyst for economic growth’

Strategic Actions

Work in partnership to:

- Invest in **modern technology** to create jobs and stimulate economic growth.
- Help transform sectors with **digital knowledge**.
- More **online** payments and bookings.
- **Single secure** customer and business accounts.
- Harness the opportunity offered by **location based data services**.
- Provide support to help encourage **digital businesses** to invest and develop in North Yorkshire.
- Utilise improving **digital infrastructure** within the county to improve tourism within North Yorkshire.
- **Provision of data** to support key business developments (e.g. locating new call centres).
- **Liaise with District Councils** in terms of their local plans (National Planning Policy Framework) The NPPF requires local planning authorities to produce plans that are shaped effective engagement between plan-makers and communities, local organisations, businesses, infrastructure providers and operators.

- A need to improve broadband connections particularly for small businesses in rural areas
- Developing the skills needed by businesses for the future

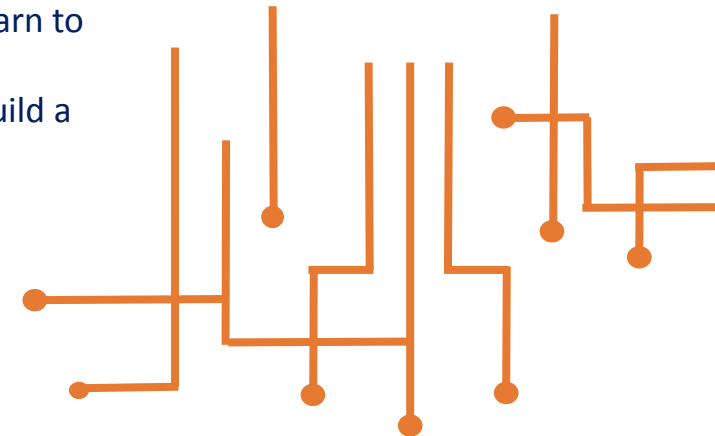




‘North Yorkshire is digitally enabled to be the catalyst for economic growth’

The journey so far...

- **Local Enterprise Partnership** – The LEP has undertaken a vast amount work:
 - £5million of investments projects in new skills training facilities and equipment
 - Invested £4.7 million in matched funding to improve skills infrastructure at Harrogate College and Askham Bryan College
 - 49 schools working with the Careers Enterprise Adviser Network
 - Invested £1million into broadband infrastructure
- **Digital sector in North Yorkshire** – The digital industries of Yorkshire and the north of England have been earmarked for rapid expansion by a leading investment bank which has identified two of the country’s fastest growing tech businesses as being in Yorkshire.
- **Libraries and Google** – North Yorkshire Libraries partnered with Google to host the first Digital Garage event in Scarborough as part of National Libraries Week back in 2017. The Digital Garage training sessions were open to everyone and have an emphasis on those interested in developing their businesses. The event include workshops on:
 - Reach digital customers online - how to attract new customers by optimising your presence on Google, learn to gather consumer insights, and get started with online advertising.
 - Digital marketing plan - an introduction to the main digital marketing channels and how to use them to build a strategy.
 - Social media for tourism business - Harness the power of social media for business
 - 1:1 mentoring sessions with a Google expert

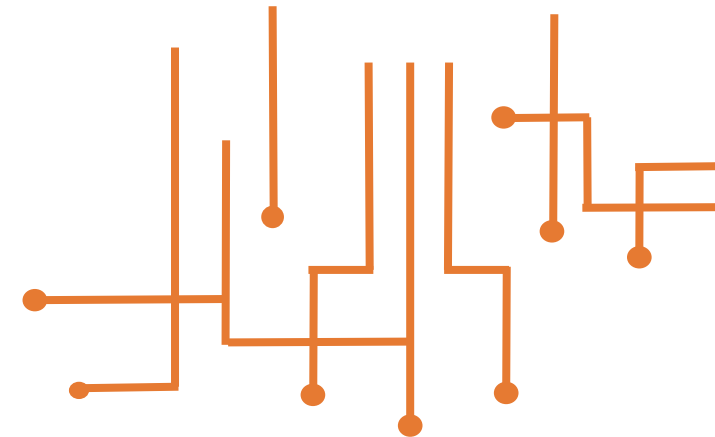




‘North Yorkshire is digitally enabled to be the catalyst for economic growth’

What’s next...

- **Care Homes** – Support the care home provider sector by stimulating superfast broadband provision, data security and governance expertise as well as enabling the provision of a fully supported local technical infrastructure. This will ensure providers are able to maintain essential services to people who use care services in North Yorkshire by using digital capabilities with partners across health and social care.
- **LEP Future Towns** – Work with partners to identify future trends in how people will work, live, shop and behave, given technological and societal changes. Using examples of good practise from the UK and beyond, it will identify how our towns will need to evolve and change to ensure that they remain successful and distinctive places in the 21st century. In particular, we are keen to improve their productivity and ensure they are appealing and relevant places to live and work, with active and appealing town centres.
- **Future of Transport in towns and cities** – Government reviewing laws and rules around transport. Help to provide the right transport for people. E.g. On demand bus services. Making the most of new ways of travelling e.g. driverless vehicles, electric vehicles etc. Encouraging healthier transport choices for both the individual and the environment. Reducing the volume of traffic in all areas, particularly urban. Provide greater consumer choice. Explore opportunities and benefits for local businesses.





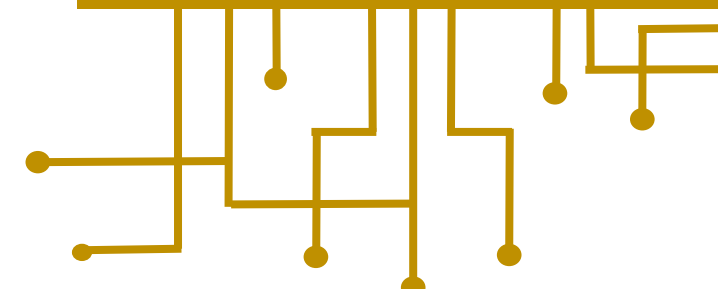
'To provide data solutions that drive evidence based decision making'

Strategic Actions

Work in partnership to:

- Accessible, available and accurate so **everyone can intelligently analyse** and interrogate, using **Natural Language to bridge** the technical skill barrier
- Working more closely with partners, so that we may **jointly gain insight** have a more informed approach thinking agnostic of partnership boundaries
- **Working ethically**, seeking guidance from academics and partners and acting openly and transparently.
- To identify and **drive innovative data solutions** – focussing on more efficient evidence gathering, **automated decision making**, data driven automation and improving customer interactions
- **We work with our partners on collaborative analyses**, setting up networks where our scarce **data science resource** can work on cross partner challenges.

- Challenges that surround the sharing of data between partners such as Health & the Police
- Applying techniques such as machine learning and Artificial Intelligence
- Use data to provide additional insight





'To provide data solutions that drive evidence based decision making'

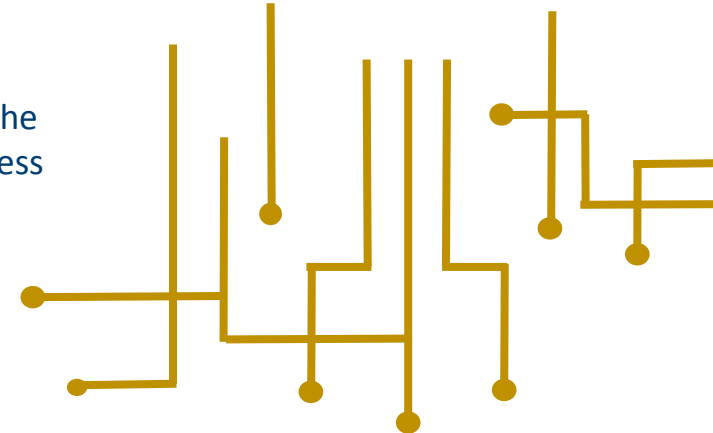
The journey so far...

- **North Yorkshire Office of Data Analytics (nYODA)** – The nYODA concept is a function that works on behalf of public sector partners, to specifically to enable effective data sharing, data management and analytic capacity to provide regional intelligence. The function would deliver these services for public sector entities within North Yorkshire, driven by the joint need of those partners. Prevention and Early Intervention are strategies shared across local authority, blue light services and health and effective prevention approaches are driven by having a clear understanding of demand; something that requires us to share data and analysis with partners.

This approach allows partners to more ably tackle challenges that are faced when approaching sharing of data for operational or analytic need. It delivers this by pulling together experts in relevant fields (governance, technical architecture and analytics) and having them collaborate on behalf of all partners. Elsewhere in the UK ODA's have been created as separate entities where partners jointly fund and a board established to govern what that organisation focuses on. This approach has benefits by ensuring there is a cross organisation board directing the delivery of data and intelligence functions enabling regional partner value. This approach would help us jointly tackle analyses that might inform proper place based funding, understanding customer pathways that cross partnerships (think social care crossing to primary care, or issues such as homelessness and mental health).

NYCC are working with Police and Health to identify and progress a number of pilot projects that demonstrate the collaborative approach is effective and delivers real value / outcomes. It is proposed that we clearly define success criteria for those pilots and agree in principle that the Office of Data Analytics is a model we want to develop and invest in.

The next steps are to scale up the work to bigger projects and to extend this to include District Councils and others where appropriate.



Health and Wellbeing Vision - “To become a smart County that uses technology in our operations and service delivery to improve the outcomes and the lives of the people we serve”

Item 8

Objectives	Thinking and Working Smarter	Digital and Smart Communities	Skills for a Digital Age	Connected North Yorkshire	Smart Businesses and Growth
	<p>Accelerating digital transformation in the public sector</p>	<p>Invest in our communities to develop sustainable neighbourhoods</p>	<p>Collaborate with partners to grow digital skills and talent to harness the opportunities offered by the digital world</p>	<p>Enabling the county to be better connected</p>	<p>North Yorkshire is digitally enabled to be the catalyst for economic growth</p>
Key Actions	<ul style="list-style-type: none"> GP Online Services – GP/CCG Online consultations - ALL TECS/Telecare/TeleHealth etc. Electronic prescription services – GP/Trusts Electronic Referral Services & paper switch-off – GP/Trusts Local Health & Care Record Exemplar - All Digital Child Health - All 	<ul style="list-style-type: none"> NHS Choices website - National NHS 111 Online - National NHS Apps Library - National Digital Redbook Person Held Record (PHR) Digitally enabled care providers (NYCC) Assistive tech e.g. augmented and virtual reality, robotics and artificial intelligence (NYCC) 	<ul style="list-style-type: none"> Enhance CYBER skills among care providers (NYCC) DS&P Toolkit support (NYCC) Building a digitally ready workforce (Empower the Person) 	<ul style="list-style-type: none"> Improved access to broadband coverage Improved broadband speeds especially those in rural areas Free public Wi-Fi through GP Wi-Fi and Provider Wi-Fi. Increased access to 3,4 and 5G networks Citizen ID Services - All N3/HSCN - All 	<ul style="list-style-type: none"> Invest in modern technology to create jobs and stimulate economic growth Help transform sectors with digital knowledge Utilise improving digital infrastructure within the county to improve tourism within North Yorkshire
What will success look like?	<ul style="list-style-type: none"> Improved customer experience & decision making Digitally enabled products and services Delivery of value for money services by “getting it right first time” Improved services and delivering cost savings 	<ul style="list-style-type: none"> Vulnerable residents have the ability to enhance their digital skills and confidence Communities can access social, medical and remote care technology allowing greater independence Close the digital divide 	<ul style="list-style-type: none"> Digitally skilled young people to prevent a future skills gap Improved future employability and a talent pool upon which local businesses can draw upon Digitally skilled communities Digital workforce and culture deeply embedded 	<ul style="list-style-type: none"> All businesses and communities have the ability to access high-quality broadband so that they can enjoy the same social, economic & environmental benefits available to others in other parts of the country 	<ul style="list-style-type: none"> Increased economic growth Digital businesses invest in North Yorkshire Location based data and services promote tourism, local businesses and attractions

Data & Analytics

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**North Yorkshire County Council
Scarborough & Whitby Area Constituency Committee
19 June 2019 at 10:30am
Committee Work Programme**

Purpose of Report

The report asks Members to consider the Committee's draft work programme for 2019/20 – shown at Annex A, and agree possible venues for their meetings during the coming municipal year.

Work Programme

Members are asked to consider, amend and add to the Committee's draft work programme for 2019/20, attached at Annex A.

Committee Remit

The Area Constituency Committees:

- Act as a forum for Members to bring forward issues affecting their local Electoral Divisions
- Hear and respond to questions and statements from members of the public relating to anything affecting the community within the constituency area
- Agree a Work Programme which lists items of business which the Committee wishes to consider at future meetings
- Undertake meaningful scrutiny of local health issues within their constituency area, complementing the strategic work undertaken by the Scrutiny of Health Committee
- Undertake meaningful scrutiny of local transport issues within their constituency area, complementing the strategic work undertaken by Transport, Economy and Environment Overview and Scrutiny Committee
- Act as consultees in major decisions that affect their constituency area (including responding to consultations)
- Make recommendations on the application of Innovation funding (supported by the Stronger Communities Team)
- Develop a working relationship with the local MP, sharing updates and information on relevant local issues being addressed by the committee.

Scheduled Committee Dates

Forthcoming committee dates are:

- 10am on Wednesday 25 September 2019
- 10am on Wednesday 11 December 2019
- 10am on Wednesday 18 March 2020.

Recommendation

Members are asked to consider, amend and add to the Committee's draft work programme shown at Annex A.

Melanie Carr
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North Yorkshire County Council
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Email: melanie.carr1@northyorks.gov.uk

**Scarborough and Whitby Area Constituency Committee
Work Programme 2019/20**

10.30am on 19 June 2019 at a venue to be agreed	
Subject	Description
Rural Crime Strategy	NYP Response to rural crime – Insp. Jon Grainge NYP Rural Taskforce
Schools, Educational Achievement & Finance	An overview of the local educational landscape, educational achievement and the financial challenges which affect schools in the Scarborough & Whitby constituency area.
NYCC Digital Strategy Presentation	An update on the development of a range of technologies that will improve connectivity, access to services and the opportunities for business - Robert Ling, AD Technology & Change
Work Programme	Review of areas for Scrutiny
10.30am on 25 September 2019 at a venue to be agreed	
Subject	Description
Attendance of local MP	Opportunity for the RT Hon Robert Goodwill MP to share his main issues of local interest
Work Programme	Review of areas for Scrutiny
10.30am on 11 December 2019 at a venue to be agreed	
Subject	Description
Work programme	Review of areas for Scrutiny
10:30am on 11 March 2020 at a venue to be agreed	
Subject	Description

Areas of work identified but not yet scheduled:

1. Public Health Area Profile
2. Police 101 Service – Customer feedback on responsiveness and effectiveness
3. Access to alternative sources of funding for community projects (not public or private sector)
4. Funding opportunities?
5. Coastal Growth Plan
6. Overview of community safety issues inc. updates from Police; Fire and Rescue; Community Safety

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